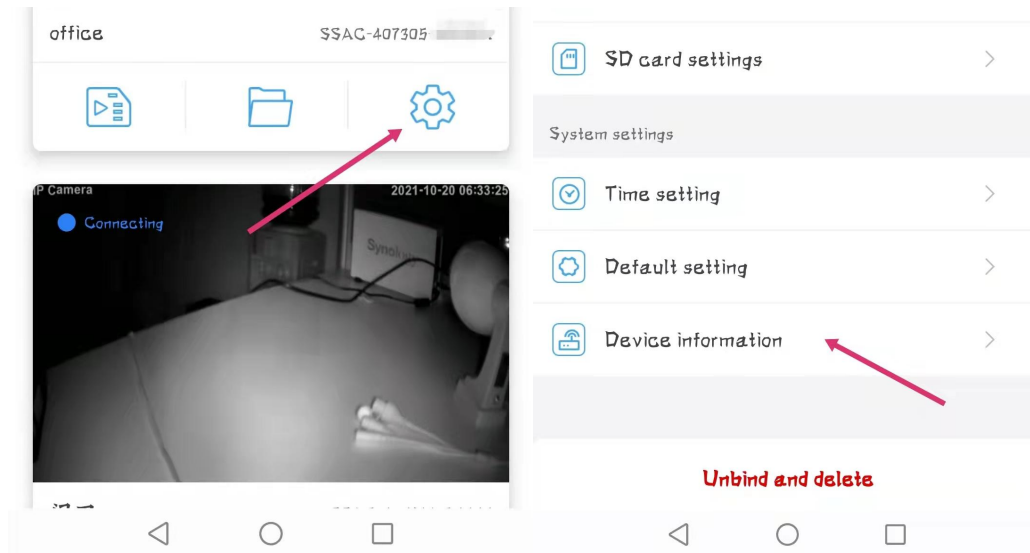


How to update the firmware of Topodome IP Camera

[Update from Camhi Pro APP]

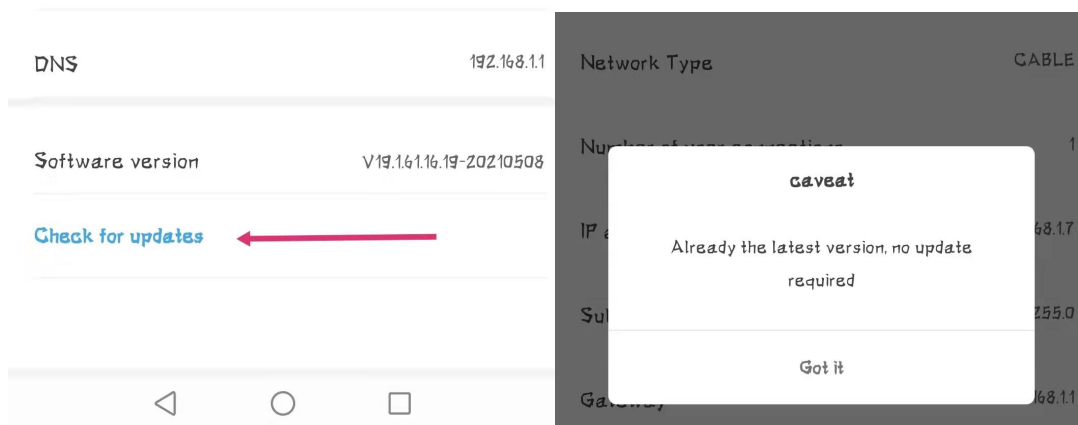
You can check the firmware information on the Camhi Pro APP regularly.

If there is a new firmware version, you can choose whether to automatically download the firmware from the server and update it:



1. Click the settings

2. Enter Device information



3 Click check for updates

4. prompt for if has new firmware

[Update from browser web page]

To upgrade the firmware of the Topodome camera, you need to pay attention to the following steps:

- 1) First confirm whether the first 3 digits of the obtained firmware file are the same as the first 3 digits of your machine version. For example, your machine version is: **V19.1.61.15.19**, and the firmware version is **V19.1.61.16.19**, then you can upgrade.
- 2) The upgrade needs to be completed on a PC, and log in to the camera through a browser (preferably through IE or Edge); you can find the IP address of camera via [Camhipro APP](#) or [IP](#)



Search Tool .

China Telecom 4G 21% 5.8 K/s 23:41

< Device information

Device name	IPCAM
Equipment type	C6F0SoZ3N0PdL2
Network Type	CABLE
Number of user connections	3
IP address	192.168.1.5
Subnet mask	255.255.255.0
Gateway	192.168.1.1
DNS	192.168.1.1
Software version	V19.1.61.19-20210508

← → ↻ 🏠 ⚠ Not secure | 192.168.3.38/web/admin.html

IP CAMERA

Monitor **Settings**

Media
Network
Alarm
Advanced
System
Time
Initialize
Device information
System Log

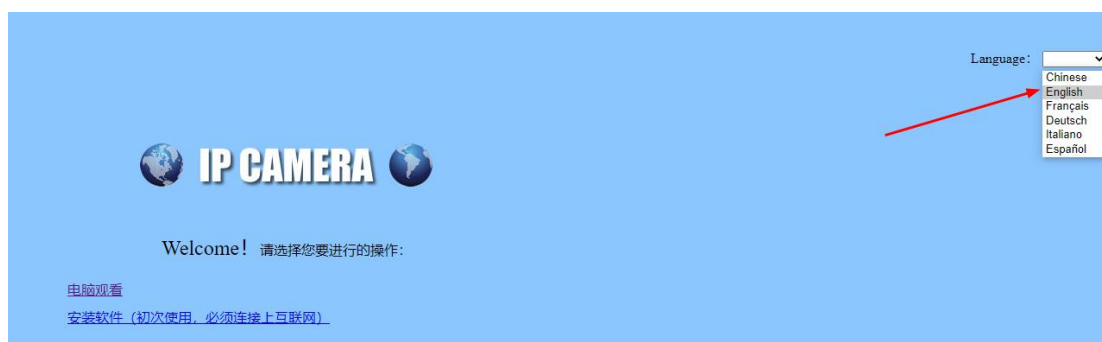
Device information
Device ID: IPCAM
Device Type: C6F0SoZ3N0PdL2
Network connection: WiFi
Current Client: 0
Software Version: V19.1.61
Webware Version: V3.0.7.1
PTZ Version: V0.0
Mac address: 70:F1:1C:53:94:61
IP address: 192.168.3.38
Subnet mask: 255.255.255.0

Login camera and go to “Device information”

Network Card Bluetooth Device [Personal Area Network] #2 Sort Refresh

NO	IP Address	Name	MAC Address	UID	Version
1	192.168.3.11	IPCAM	00:18:9C:83:48:76	SSAC-408451	V19.1.61

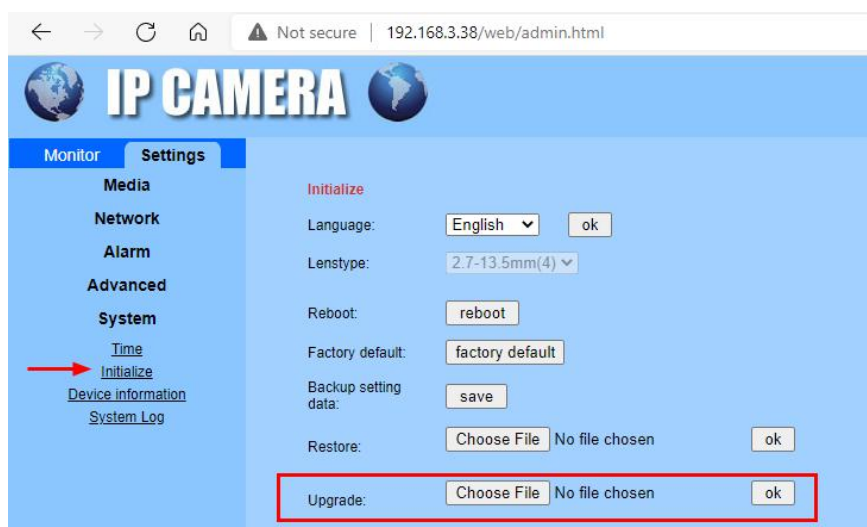
3) When upgrading, the PC computer and the camera need to be in the same local area network. Connect the camera to the router via a network cable, or connect via WiFi, but a network cable is recommended.



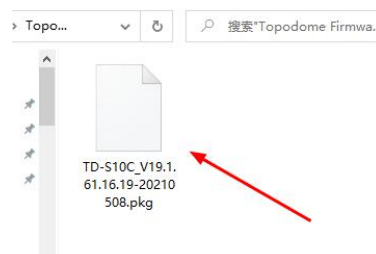
Input the IP address of camera in browser address bar, then login windows appears, please choose your preferred language on top-right corner.



If you login in camera with IE firstly, you have to install the "Setup software" for more advanced feature such as "SD Card Files Manage", but if you hate any unknown plugin, please just go to Edge/ Firefox or Google Chrome, they will not ask to install the plugin.

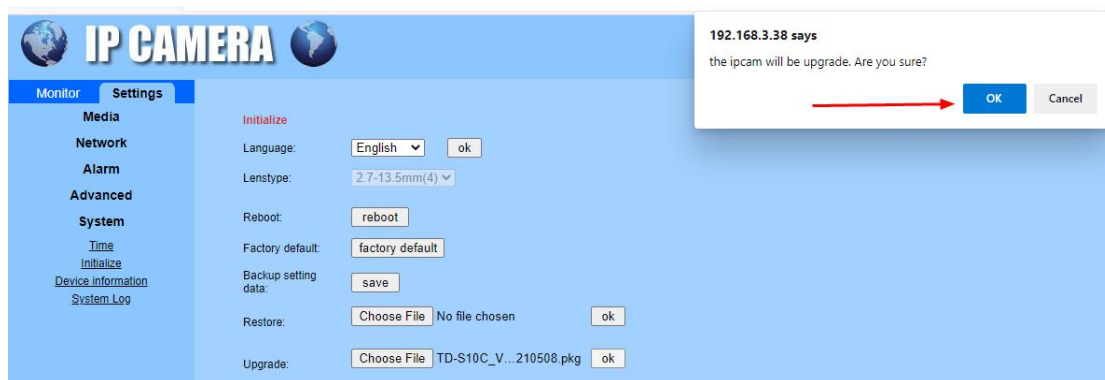


Now please find the entry from "Settings-->System-->Initialize", and then click the "Choose file", browser the new firmware file from you disk.





After selecting the file, click "OK" to upgrade.



The system will confirm again.



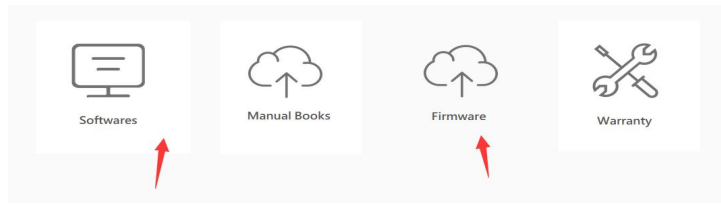
After the upgrade starts, there will be a blue progress bar continuously advancing.

During the upgrade process, be careful not to cut off the power midway, be sure to wait until the upgrade progress completed, or the "upgrade Success!" prompt appears.



Please Note !!! If you are upgrading through WiFi mode, after the upgrade, the WiFi

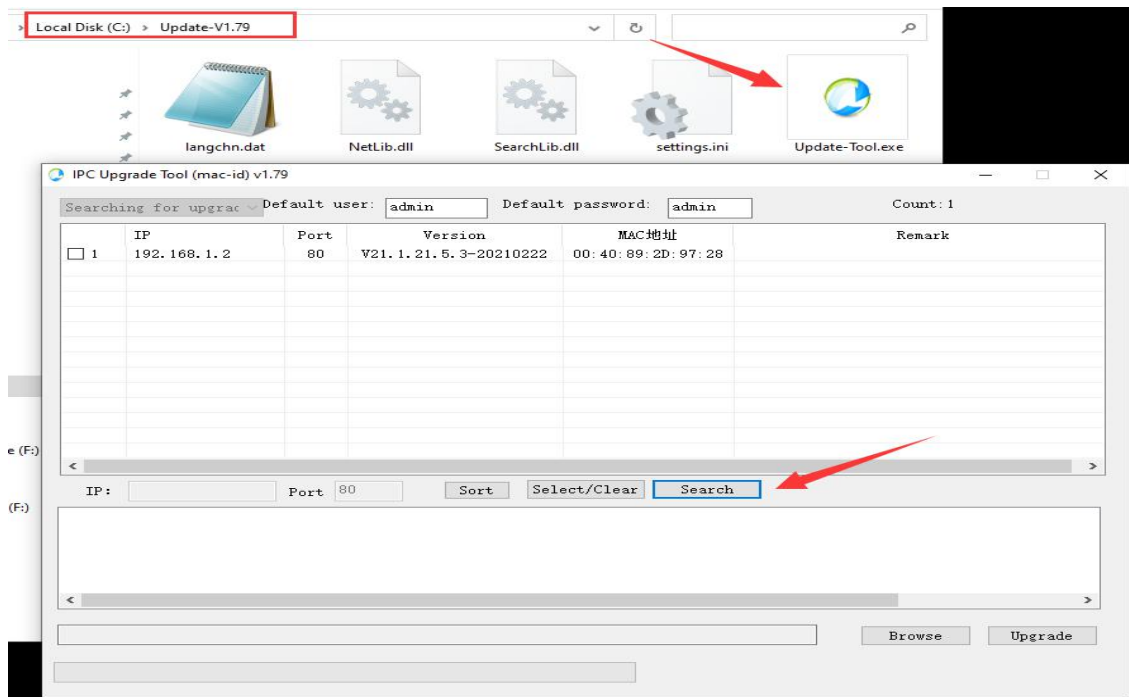
If you are not accustomed to logging in to the camera through the web page, or you can't upgrade through the web page for some reason, you can use a special PC tool software to upgrade, specifically at <https://www.topodome.com> [Support-> Software] page, find this tool named "update tool from windows V1.79".



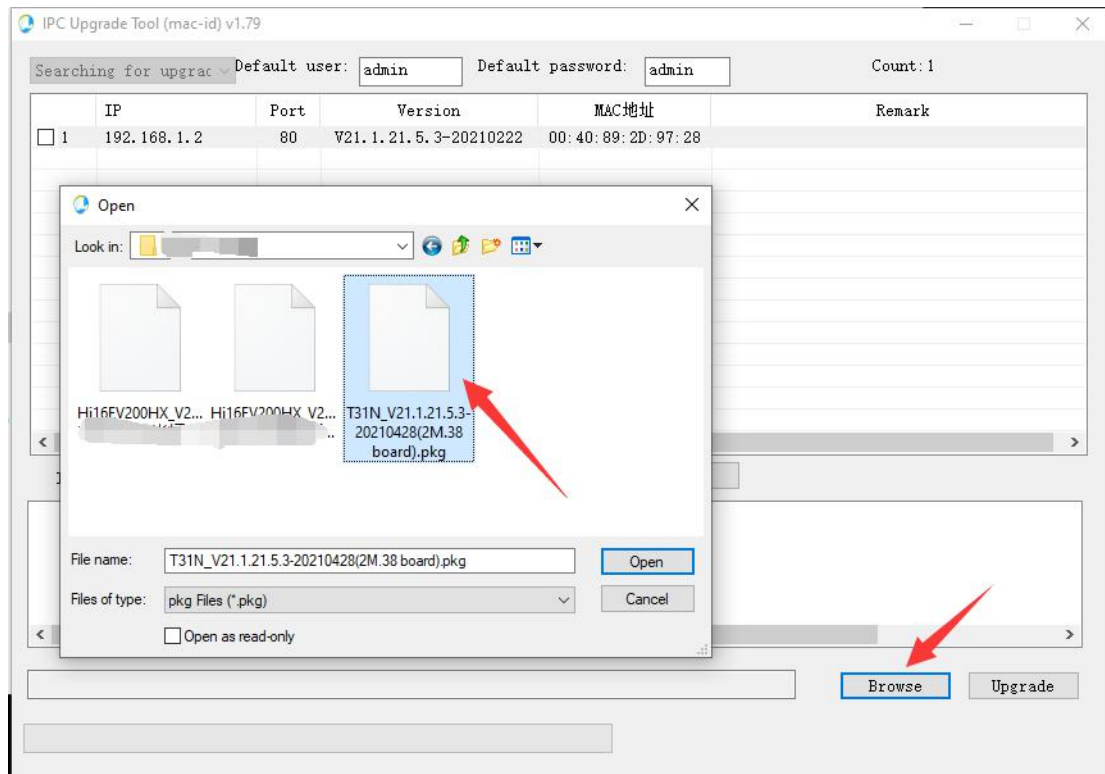
Caution: If the installation program fails to run normally, please check whether the computer has firewall software or anti-virus software installed, and please temporarily close these software and try again.



- 1) Please unzip this zip file on the C disk, that will create a new folder "C:\Update-V1.79".
- 2) Then you can click the "update-tool.exe" for running this tool directly, no need any more installation.
- 3) Search and find your camera IP, check if **User name and Password** filled in this tool are right.



- 4) Browse the disk path that including the firmware file.
- 5) Check the first 3 digit number of firmware file, such as "V19.1.61.11.22.33". So the **19.1.61** should be same as your camera software version (Can get from Camhipro app -->system information).



6) When all steps are prepared well, click the "Upgrade", the camera will upgrade at once and it will take about 2-3 minutes.

7) DON'T CUT DOWN POWER WHEN UPGRADING!!!

8) Camera can be upgraded via net cable or wireless, but after upgrading, wireless setting will lost and you have to setup it again.

After the upgrade is completed, please check whether the function is normal. If there is any abnormality, please contact the technical email: Support@topodome.com.